Substance Abuse Treatment Referral Protocol for Pregnant Women Under MO HealthNet Managed Care

Pregnancy Monitoring Protocol FY 2011 – First Quarter

MO HealthNet Managed Care
Quality Assessment & Improvement Advisory Group
January 27, 2011

Report submitted by Shannon Einspahr, MSW, LCSW, MATS Department of Mental Health Division of Alcohol & Drug Abuse

Pregnant Women Enrolled in ADA Treatment Programs

Under MO HealthNet Managed Care

Fiscal Year 2011 - First Quarter

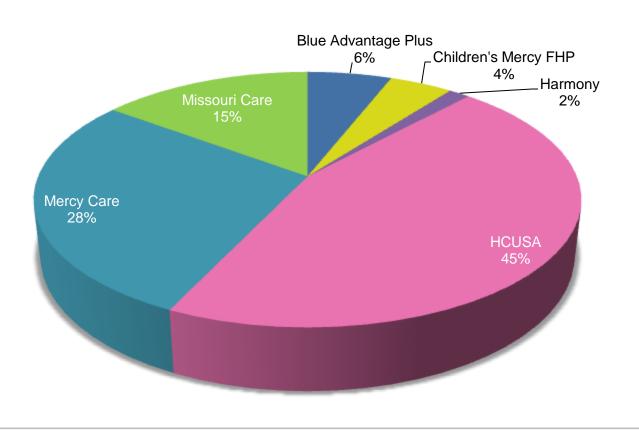
	MC		LTHN			ADA TREATMENT PROVIDER Program Admissions												REFERRAL SOURCE										
Blue Advantage Plus	Children's Mercy FHP	Harmony Health Plan	HealthCare USA	Mercy Care Plus/ Molina	Missouri Care	FACILITY NAME	REGION	Corrections PR+	Early Intervention	Primary Recovery Plus (PR+)	CSTAR Adolescent	CSTAR General Adult	CSTAR Opioid	CSTAR Women & Children**	SATOP	ADMISSION TOTALS	DISCHARGE TOTALS	Addictions Tx Program	Court / Criminal Justice	Family / Relatives	Individual / Self	МВНО*	мснр*	Medical Care Agency	Mental Health Agency / Hospital		Social Service / Community Agency	REFERRAL TOTALS
0	0	0	3	0	0	BASIC**	Eastern	0	0	0	0	0	0	3	0	3	1	0	1	0	1	0	0	0	0	0	1	3
0	0	1	9	6	2	Bridgeway**	Eastern	0	0	7	0	0	0	11	0	18	12	1	7	0	7	0	0	0	0	0	3	18
0	0	1	5	2	3	Center For Life Solutions	Eastern	0	0	0	0	0	11	0	0	11	4	4	1	0	5	0	0	1	0	0	0	11
0	0	0	1	0	0	Community Services of Missouri, Inc.	Eastern	0	0	0	0	0	0	0	1	1	1	0	0	0	0	0	0	0	0	1	0	1
0	0	0	1	0	0	Community Treatment, Inc. (COMTREA)	Eastern	0	0	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	1	1
0	0	0	0	1	0	Liberty Programs, Inc.	Eastern	0	0	0	0	0	0	0	1	1	1	0	0	0	0	0	0	0	0	1	0	2
1	0	0	1	1	0	New Beginnings** Queen of Peace**	Eastern	0	0	0	0	1	0	1	0	2 29	14	0	1	0	1	0	0	0	0	0	0	
0	0	0	19	8	0	Westend Clinic	Eastern	0	0	0	0	0	7	29	0	7	0	0	0	0	13 7	0	0	0	0	0	8	29 7
0	0	0	4	3	4	Family Counseling Center of Missouri**	Central	0	0	0	0	0	0	11	0	11	6	0	6	1	3	0	0	0	0	1	0	11
0	0	0	4	0	2	Hannibal Council on ADA**	Central	0	0	4	0	0	0	2	0	6	5	0	5	0	0	0	0	1	0	0	0	6
0	0	0	0	0	1	Phoenix Programs	Central	0	0	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	1	1
0	1	0	1	3	0	Preferred Family Health	Multiple	0	0	1	3	1	0	0	0	5	4	0	1	0	1	0	0	0	1	1	1	5
2	1	0	0	1	0	Comprehensive Mental Health Services**	Northwest	0	0	0	0	0	0	4	0	4	1	0	0	0	1	0	0	0	0	1	2	4
1	0	0	1	1	1	Kansas City Community Center	Northwest	0	0	1	0	3	0	0	0	4	2	0	3	0	1	0	0	0	0	0	0	4
1	1	0	1	0	2	Pathways	Multiple	0	0	0	2	3	0	0	0	5	1	0	3	0	0	0	0	1	0	0	1	5
3	3	0	4	2	1	ReDiscover**	Northwest	0	0	0	0	1	0	12	0	13	4	0	7	0	3	0	0	0	0	0	3	13
0	0	0	0	1	0	Samuel U. Rogers Health Center	Northwest	0	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0	0	0	0	0	1
0	0	0	0	0	1	Swope Health Services	Northwest	0	0	1	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	0	0	1
0	0	0	1	0	1	Alternative Opportunities**	Southwest	0	0	0	0	0	0	2	0	2	1	0	0	0	1	0	0	0	1	0	0	2
0	0	0	0	0	0	Family Self Help Center**	Southwest	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	Family Counseling Center, Inc.**	Southeast	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	3	5	1	Southeast MO Behavioral Health (SEMO)	Southeast	0	0	2	0	7	0	0	0	9	6	0	5	0	2	0	0	0	0	2	0	9
8	6	2	61	38	20	ADMISSION SUB-TOTALS***		0	0	16	5	18	19	75	2	135	67	5	44	1	48	0	0	3	3	10	21	135
		1	35		-	ADMISSION TOTALS***		135 TOTALS									135 то										TOTAL	
125						UNIQUE CONSUMER TOTALS (Non-duplicates)			125							AVG. LI OF S		H 48.2353 Days *_Paterral Source extension added to CIMOR in										

^{* --}Referral Source category added to CIMOR in November 2010.

** - CSTAR Women & Children's Program

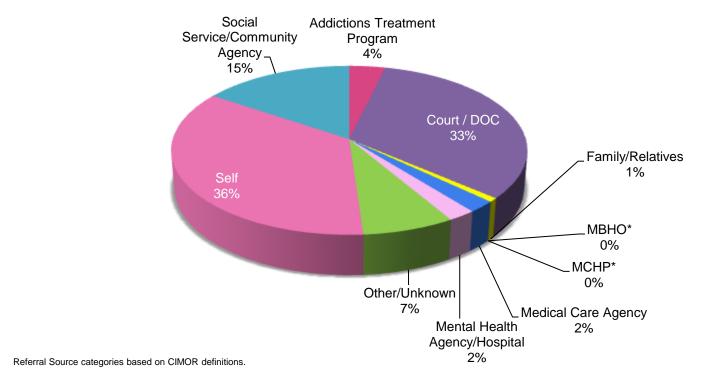


FY 2011 Report - First Quarter (July 1, 2010 - September 30, 2010)



ADA Treatment Referral Sources for Pregnant Women Under MO HealthNet Managed Care

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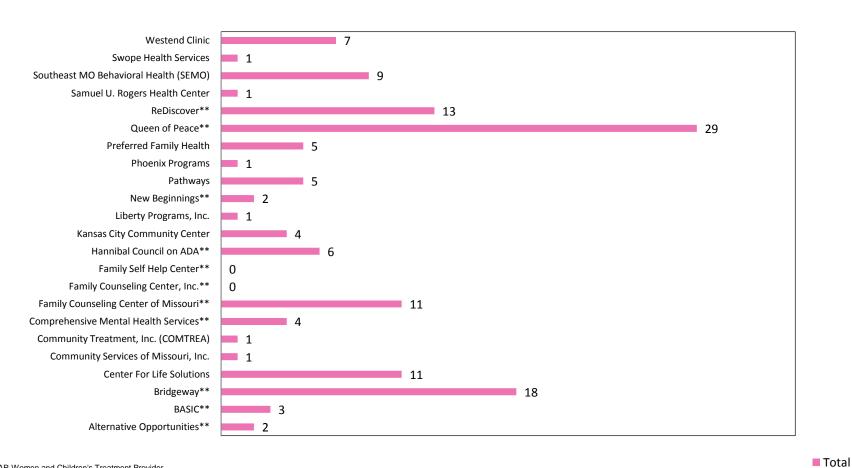
^{*} Two additional **Referral Source** categories were added to CIMOR in November 2010, in order to capture referrals received from managed care providers (i.e., Managed Care Health Plan [MCHP], Managed Behavioral Health Organization [MBHO]). A CIMOR priority alert was sent to ADA treatment providers notifying of this update.

Exceptions:

- (1) Referrals received from Department of Corrections (DOC) will override referrals from managed care providers if both entities are identified as referral sources for the same consumer;
- (2) For consumers enrolled in the Disease Management program, the referral source category in CIMOR will automatically populate as "Disease Management" regardless of the referral source entered.

Pregnant Women Under MO HealthNet Managed Care Plans

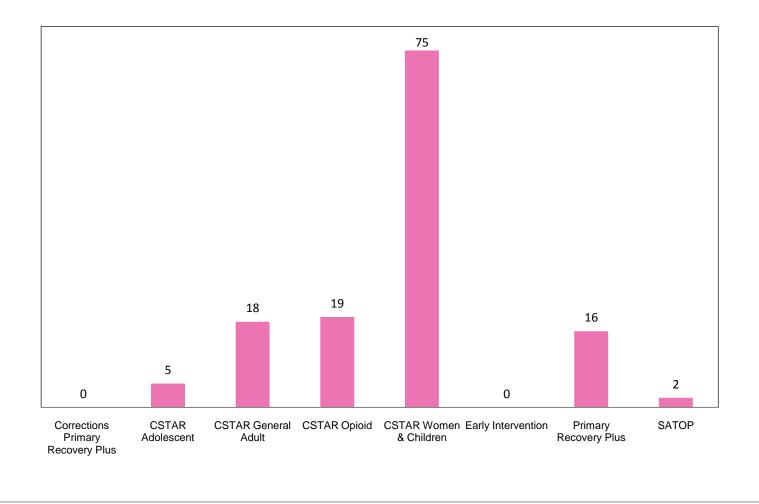
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^{**} CSTAR Women and Children's Treatment Provider

Pregnant Consumers by ADA Treatment Program

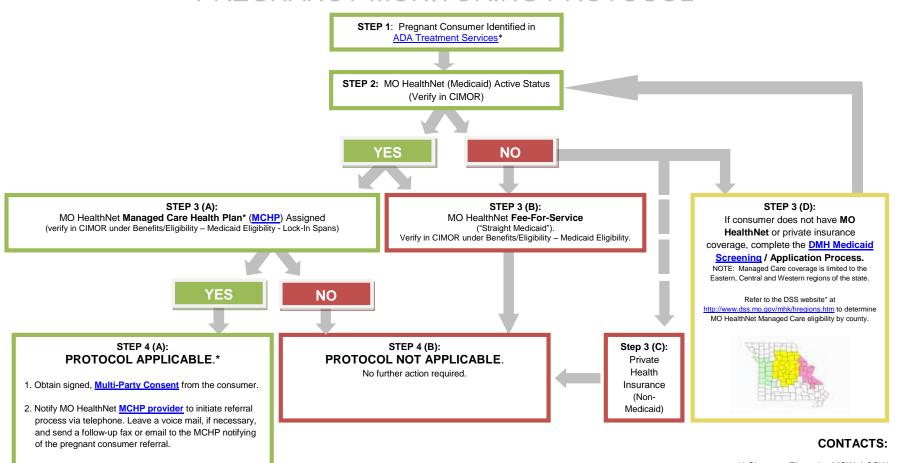
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Division of ADA: Issues/Comments

- Inclusion of two additional referral source categories in CIMOR (MCHP and MBHO).
- Updated reference materials for training and distribution (e.g. contacts lists, flow chart, communication chart, etc.).
- Emphasis on quality assurance and improvement efforts
 (e.g., Women & Children's CSTAR provider meetings and surveys).

"PREGNANCY MONITORING PROTOCOL"



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NOTE: Emails containing client protected health information (PHI) must be encrypted. If your agency does not have email encryption capabilities, send the referral information via fax and follow-up with the recipient via telephone to ensure the information was received. Copy the pregnancy monitoring protocol contacts (on right) on all email/fax correspondence with the MCHP.

- 3. Send required documents to DMH designee**.
- Refer to the Protocol and <u>Communication Grid</u> for further information/instructions.

*To open links, Ctrl+Click on link to view referenced documents.

Division of ADA: Issues/Comments

Eastern Region Provider Meetings

- Presentation by Carole Ouimet, Harmony Health Plan (1/18/11) –
 "Managed Care Case Management Overview"
- Managed Care entities present: Harmony Health Plan.
- Next meeting: April 2011. Date to be determined.

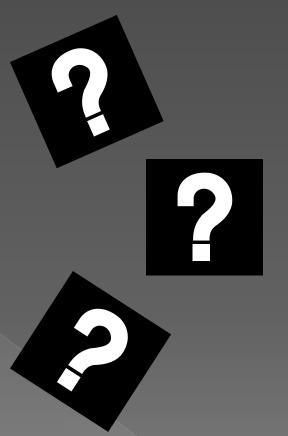
Western Region Provider Meetings

- Presentation by Shannon Einspahr, DMH/ADA (1/27/11) –
 "Pregnancy Monitoring Protocol"
- Managed Care entities present: HealthCare USA, Missouri Care, MHNet Behavioral Health, and New Directions.
- Next meeting: April 14, 2011* presentation volunteers???

Division of ADA: FY 2011 - Second Quarter Recommendations

- Emphasis on enhancing the quality of communication and care coordination efforts.
- Quarterly meetings with ADA treatment providers and managed care entities in the Eastern and Western Districts.
- Coordination of quarterly ADA treatment provider meeting in the Central Region.
- Continued revision/expansion of the protocol to include <u>all</u> ADA treatment programs.

Questions
Comments
Feedback
Recommendations



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